



This is your Govan Housing Association Our Community Engagement work for 2022-2023

Introduction

We have listened to the feedback from our Tenants' Satisfaction Surveys and other data collected throughout 2020/2021 to focus our priorities for Community Engagement.

Priorities

1. Community and environment
2. Children, young people and families
3. Employment and volunteering
4. Tenancy sustainment
5. Digital skills

There is now a Community Engagement team dedicated to work with the community, focus groups, residents' panels and individuals to ensure that their feedback and insight is taken into account in all areas of our service delivery.

Aims

- To encourage tenants to become more involved in the work of the Association
- To work collaboratively with partners for wider benefits to community
- To signpost to existing community services

Methods of Engagement

- We have a rolling programme of close visits to say hello and promote involvement opportunities
- We have a Community Fund to which any group can apply
- We will continue to invest in the community, by working in partnership with existing community services
- We support the Govan Volunteer Bank, which promotes volunteering, training opportunities and events in Govan

Opportunities for Involvement

- Residents' Groups
- Weekly Walk and Talk group
- Armchair Social Groups
- Tenants' Service Improvement Group
- Community Fund Panel
- Newsletter, events and focus groups

Measuring Impact

We will review our work regularly throughout the year in line with the National Standards for Community Engagement and publish our outcomes.

Website and Social Media

We are in the process of updating our website and social media, to include our Community Engagement work. Please visit www.govanha.org.uk to keep up-to-date with our progress.

Our Stakeholders

We value feedback from all our stakeholders on our priorities and our approach and on opportunities to work together.

Feedback

If you would like to discuss any aspect of Community Engagement or make a suggestion or comment on our priority areas, then please get in with our Community Engagement Officer, Susan Burn, in the first instance on:

Phone: 0141 406 6638

Mobile: 07521 0154411

Email: community@govanha.org.uk

Post: Community Engagement, Govan Housing Association, 35 McKechnie Street, Govan, Glasgow G51 3AQ.