



## This is your Govan Housing Association Our Community Engagement work for 2023-2024

### Introduction

We have taken on board the feedback from our tenants and residents meetings and other events throughout 2022/2023 to re-focus our priorities for Community Engagement.

### Priorities

#### 1. Tenant and Resident Participation and Accessibility

For example: continue to ensure there are various routes for tenants and residents to get involved in our work in a way that is comfortable for them, but ensuring equal access to services and information, including digital and online.

#### 2. Families, children and young people

For example: ensure appropriate routes to influence our work; working in partnership with youth services providers. Specific targeted engagement with young tenants. Tenants' Forum – ensuring families with young children can attend.

#### 3. Environment, Community and Sustainability

For example: continue to promote community fund to improve local environment, look at zero waste standards for tenant meetings, contribute to Govan Thriving Places Positive Communities group.

#### 4. Partners and Stakeholders

For example: continue to support and work alongside our community partners and wider stakeholders, such as the GEL partnership (Govan, Elder Park and Linthouse Housing Associations), community projects and other service providers.

### Underpinning Aim

Our aim is to improve quality of life, sustain tenancies and empower our community.

- To encourage tenants and residents to become more involved in the work of the Association
- To work collaboratively with partners for wider benefits to community
- To signpost to existing community services

## Methods of Engagement

- We have a rolling programme of close visits from March to October to say hello, listen to feedback and promote involvement opportunities
- We contact all tenants at the start of each year in their preferred format with the calendar of involvement opportunities for the year
- We contact new tenants to promote involvement
- We have a monthly community engagement newsletter
- We have a Community Fund to which any group can apply
- We will continue to invest in the community, by working in partnership with existing community services

## Opportunities for Involvement

- Tenants' Forum in person and online
- Weekly Walk and Talk group
- Govan Tenant Services Scrutiny Group
- Community Fund Panel
- Owners' Forum
- Community walkabout and litter picks

## Feedback

If you would like to discuss any aspect of our community engagement service or make a suggestion or comment on our priority areas, then please get in with our Community Engagement Officer, Susan Burn, in the first instance on:

Phone: 0141 406 6638  
Email: [community@govanha.org.uk](mailto:community@govanha.org.uk)  
In person/post: Govan Housing Association, 35 McKechnie Street,  
Govan, Glasgow G51 3AQ