

# Tenant and Resident Involvement Opportunities for 2023



We want to continue to hear from you and for you to be involved in our decision-making processes. Throughout the year, we will offer a range of opportunities, so anyone who wants to get involved or give feedback, can find a comfortable way to do this. These opportunities are also social gatherings to meet others in the community, work together and find out what is happening.

If you are interested in finding out more, please contact **Susan Burn**, Community Engagement Officer on **0141 406 6638**, or text or phone **07521 054411** or email [susan.burn@govanha.org.uk](mailto:susan.burn@govanha.org.uk)

## Open Evening • Tuesday 31 January at 6pm • Housing Office

All welcome to come along to find out more about how to get involved or just ask questions or give feedback about any aspect of our work and to meet members of our Tenants Focus Group to find out why you should get involved. Refreshments provided, but please let us know if you will be attending for our numbers.

## Scrutiny Panel/Service Improvement Group • February

We would like tenants to join our scrutiny group, which looks at organisational processes and procedures; what works well and what could be improved. Our Tenants Group have chosen Communication as the first priority for scrutiny. Support will be provided for anyone who would like to join. This is a chance to make a real difference to the way we work.

## Ibrox Tenants Spring Meeting • March

All tenants in the Ibrox area welcome to attend this meeting, to find out what is happening in the area, hear about opportunities for involvement, ask questions, or give feedback on any area of our work.

## Tenants' Forum, face-to-face and online • April

New quarterly meetings for 2023 for all tenants to come together, hear more about the work of the Association, ask questions and give feedback. Chance for refreshments and chat at end of the meeting. We will pilot online meetings too. Dates and venue to be confirmed.

## Community Walkabouts and litter picks Last Friday of the month at 2.30pm

Members of our customer services team will be out and about in Govan for anyone who wants to come along to say hello, or raise any issues. We will also use this time to litter pick and would welcome any volunteers who would like to help with this.



## Close Visit Programme • March to October

Our team have a programme of individual close visits, usually two per week. This is a friendly visit with a chance to find out more about engagement opportunities, our community fund, or for you to raise any other issues. Correspondence is sent out the week before the visit, so tenants know when we will be there. There is also the offer of an evening telephone call for those who are not available during the day.

### Individual Close Meetings

We are happy to arrange individual close meetings to discuss any local issues, practical and social. Just get in touch.

### Owners' Forum, Quarterly • Wednesday evenings 22 March, 14 June, 13 September, 3 December Times and venues to be confirmed

All factored owners welcome to come along and meet the factoring team, ask questions and listen to updates on the work plan. Time for individual questions at the end of each meeting.



### Community Fund Awards Panel • April, June and October

We are looking for volunteers to join our Community Fund Awards Panel, which meets 3 times a year to administer our Community Fund of up to £500 for local projects.

### Community Focus Group with Elder Park and Linthouse Housing Associations and Glasgow City Council

We are piloting a small group with tenants and colleagues from Elder Park and Linthouse Housing Associations as tenant-representatives to meet with Glasgow City Council's Neighbourhoods, Regeneration and Sustainability Coordinator for Govan. If this meeting is useful, we would like to open these up to everyone.

### Community Events Email

Monthly email (paper copy also available) keeping our community informed about events happening in the G51 area. Please sign up if you would like to receive this information.

## Get involved...

If you are interested in finding out more about any of these opportunities, please get in touch. We want to hear from you.

Phone 0141 406 6638

Phone or text 07521 054411

Email [community@govanha.org.uk](mailto:community@govanha.org.uk)

Scan the QR code opposite to go directly to our website



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